

Quality Policy

Developing and implementing the quality management system and continually improving its effectiveness through communication, establishing and upholding the quality objectives, conducting management review meetings and ensuring that the needed resources are available.

Identifying, documenting and monitoring the customer requirements and critical processes of the organization and ensuring that they effectively meet our customers' requirements and also enhance customer satisfaction.

Providing resources needed to provide products and services that meet or exceed our customers' requirements such as buildings, workspace, utilities, equipment, communication and personnel.

Ensuring that all communication processes are established and implemented regarding the effectiveness of the system.

We are committed to satisfy all applicable requirements and continual improvement of the quality management system

Each employee must realize the importance of their job performance with regard to meeting the requirements of our customers' and our quality policy and objectives.

Each and every job has a direct impact on our success.

All employees need to be aware of and need to understand:

1. Each employee has the authority to stop a process based on finding a non- conformance condition.
2. Make sure all your documents and forms have revision dates and approvals and you are using the current version
3. Make sure all gauges, inspection equipment or scales are calibrated and have the appropriate calibration sticker on them.
4. Understand the quality policy statement and how you support it when you perform your job
5. Know how you have been trained to do your job, either through experience, on the job training, or education.
6. Make sure all product is identified properly and the status is clear

**QUALITY PRODUCT
QUALITY PEOPLE
QUALITY SERVICE**